

Alliance for Community Transportation

SFY23 ANNUAL IMPACT STATEMENT



SERVING OUR COMMUNITY AND OUR PARTNERS IN SFY23



7



Services offered to our clients



781



People who received rides



37,140



Trips provided by our partners



527



People who signed up for a new service

217,528



Miles traveled

22,053



Calls answered by TripLink



UPDATES ON ACT

As ACT completes its 20th year as the region's Regional Coordination Council , it is exciting to see that we continue to add new members, build partnerships, improve how we communicate , expand our services, and streamline how we operate. In SFY23 we welcomed the NH Disability and Health Program and Indonesian Community Connect as our newest members. We look forward to benefitting from their insights and expertise.

During the past year we met with people in Fremont and in the Exeter/Hampton to discuss how services could be improved for the region's older adults and people with disabilities. We also met with representatives from the Dover Housing Authority, the Town of Lee, Exeter Hospital, and the Greater Portsmouth Recovery Coalition to discuss the needs of their communities. The Regional Mobility Manager attended the Endowment for Health's Leadership Learning Exchange for Equity and a training on demographic data collection and reporting to improve how TripLink collects data relative to ACT's Community Development Block Grants and to ensure that historically underserved communities aren't being excluded from accessing our services.

ACT has also worked on providing more robust reporting on the TripLink call center and the Common Application. We have added semi-annual reporting on trip frequencies, trip purposes, ridership by age, and whether riders use more than one service. We are also able to provide comprehensive monthly tracking on the Common Application including services applied for and residency. Our goal is to provide meaningful data to partner agencies and members to improve our understanding of the region's needs and I believe that we are making improvements every year.

We are thankful for our members, partners, funders, and TripLink staff that have contributed their time, talents, and resources to our continued work to improve southeastern New Hampshire's transportation network. Our riders and in fact our whole community are better off for your efforts.

In Unity,
Rad Nichols, Chair
Jeff Donald, Regional Mobility Manager

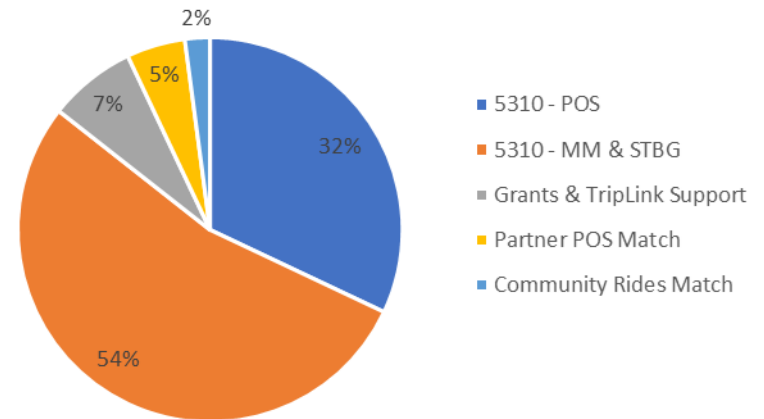


FINANCIALS

Revenues

5310 - POS	\$	173,440
5310 - MM & STBG	\$	290,162
Grants & TripLink Support	\$	39,867
Partner POS Match	\$	26,724
Community Rides Match	\$	11,408
NonCash	\$	47,250
Total	\$	588,851

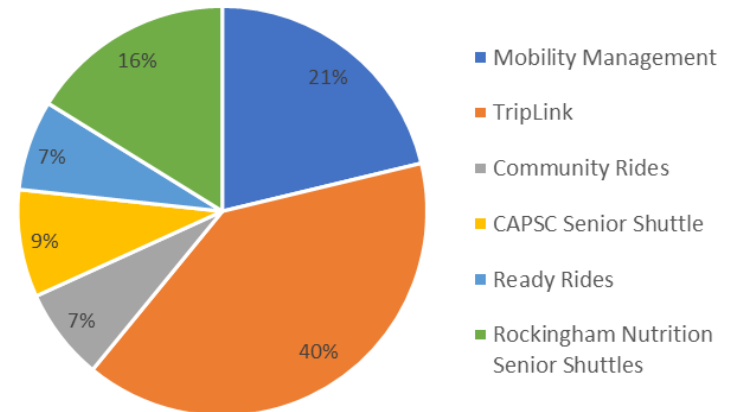
SFY23 Cash Revenues



Expenses

Mobility Management	\$	115,023
TripLink	\$	215,005
Transportation Services	\$	211,574
NonCash	\$	47,250
Total	\$	588,851

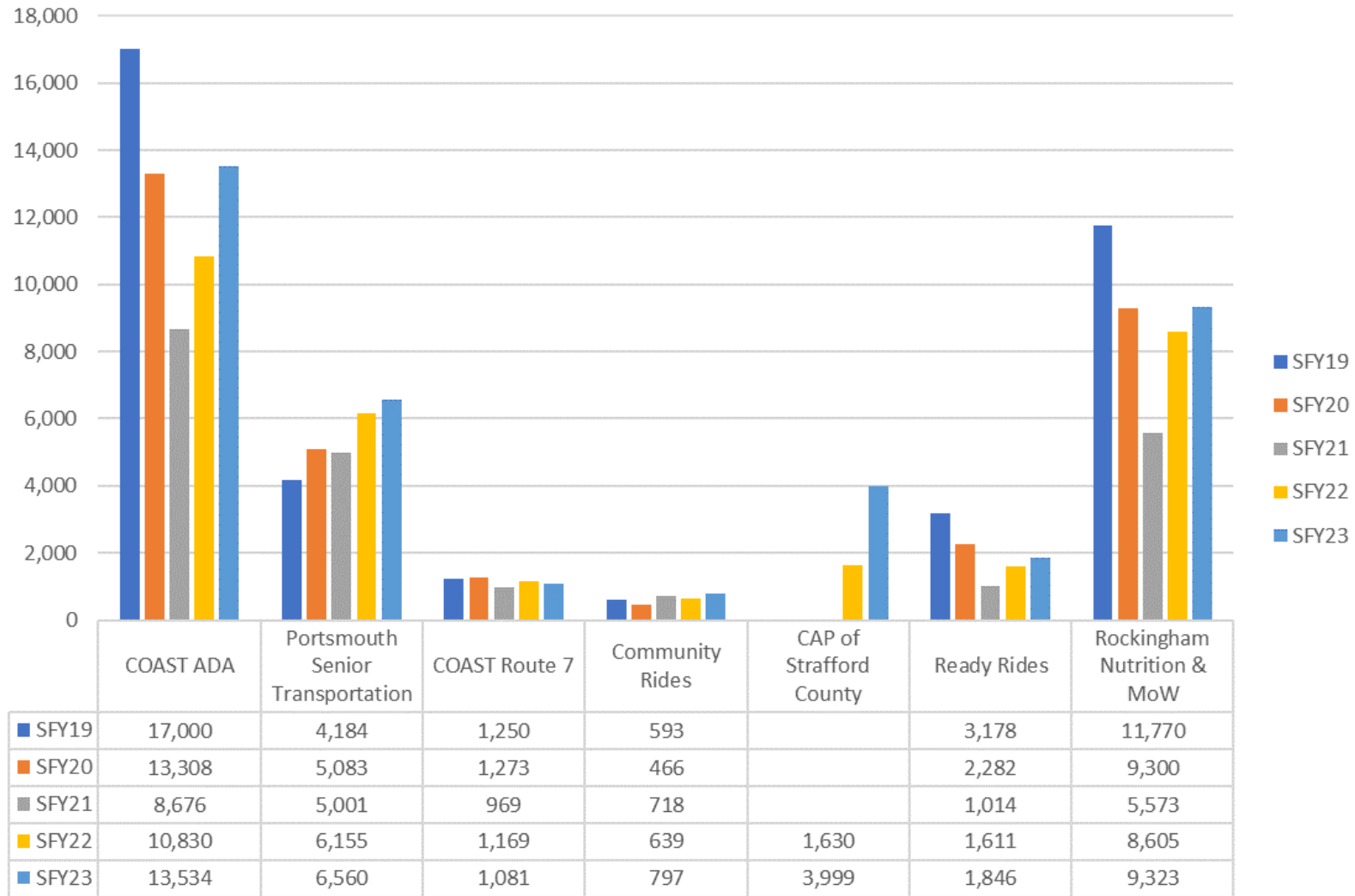
SFY23 Expenses



ACT is the **Regional Coordination Council for Community Transportation** for Strafford County, eastern Rockingham County, Wakefield, and Brookfield. Our mission is to facilitate coordinated transportation services and to encourage the development of improved and expanded services throughout the region. We distribute FTA funds to projects serving older adults and people with disabilities in our region.



RIDERSHIP STATISTICS



RIDERSHIP STATISTICS



Unduplicated Riders



SFY23 - Trip Purposes

